### **CANCELLATION**

COVID-19 is an illness which we take into account like any other. Consequently, our Cancellation cover includes COVID-19 cover as an illness.

However, the consequences of a restriction of movement (Confinement, border closings, State of Emergency, generalized quarantine, etc...) as a result of COVID pandemic will be excluded.

The maximum amount of Cancellation costs that we pay in each case is as stated in the policy type purchased





# **Covered by Your Policy:**

- In the event that You or a Member of Your Immediate Family dies as a result of CO-VID-19 between the time of the purchase of the insurance and the date of commencement of Travel.
- In the event that You become ill with COVID-19 during a period of two weeks prior to beginning Travel and do not require hospitalisation.
- In the event that You become ill with COVID-19 and are hospitalised within a period of four weeks prior to commencing Travel
- In the event that You are in medical quarantine as a consequence of your or your travel companion COVID-19 illness on the date on which Travel commences. The aforementioned guarantine must be prescribed by a doctor.
- In the event that a member of Your Immediate Family is hospitalised due to COVID-19 and this circumstance impedes travel on Your part.
- In the event that You are denied boarding as a result of displaying fever or other symptoms. You are required to submit a positive test for COVID-19 performed on the same day or following three days
- In the event that the authorities of Your country require Your presence or services as part of the response to the situation brought about by COVID-19.



# **Not covered by Your Policy:**

- In the event that You cancel Travel because the authorities at the point of origin impose a lockdown or restrict mobility.
- In the event that You become ill with COVID-19 and cancel Travel excessively in advance, without waiting to know whether You will be fit to travel on the anticipated date.
- In the event that You cancel Travel due to fear of travelling arising from the pandemic.
- In the event that You cancel Travel because the destination country denies entry to travellers arriving from other countries.
- In the event that the authorities at the Travel destination order a lockdown or restrict mobility and this situation was known prior to the commencement of Travel.
- · In the event that You are denied boarding due to fever or other symptoms and:
  - You do not submit a positive test for COVID-19 carried out on the same day or following three days or
  - · the test that you submit is negative
- In the event that the airline cancels flights prior to the commencement of or during Travel.
- In the event that the authorities close their airspace prior to the commencement of or during Travel.





# **CERTIFICATE**

POLICY 3R9: CANCELLATION OF STAY. - INCLUSIVE INSURANCE

POLICYHOLDER:	
IDENTITY C.I.F.:	
REGISTERED ADDRESS:	
COVERAGES	
CANCELLATION COVER	
Cancellation of stay	Total limit for the booking

The causes of cancellation leading to the application of this provision must necessarily impede the Stay on the dates purchased and must occur subsequent to the subscription of the insurance:

- 1. Serious illness, bodily injury or death of:
  - The Insured Person.
  - An immediate family member or relative of second-degree kinship.
  - The person designated for the custody of minors or disabled persons.
  - The professional substitute.
- 2. Death of a relative of third-degree kinship.
- 3. Serious damage to the residence or professional premises of the Insured Person.
- Employment dismissal of the insured person.
- 5. Commencement of employment in a new company in which the Insured Person had not been engaged during the previous six months. The multiple contracts entered into by temporary employment agencies in order to carry out tasks for other companies are considered as contracts for the companies in which the worker performs his or her activity.
- 6. Summons to appear as a party, witness in court or as a jury member.
- 7. Attendance at official public sector entry exams.
- 8. Summons to serve at an election polling station.
- 9. Acts of air, overland or maritime piracy that impede the commencement of the Stay by the Insured Person.
- 10. Costs of assignment of the Stay due to cancellation on the part of the Insured Person.
- 11. Challenge to an income tax declaration made by the Inland Revenue (Ministerio de Hacienda) for an amount exceeding 600 Euro.
- 12. Cancellation of the Stay due to the Insured Person winning another, similar stay in a notarised public prize draw.



- 13. Theft of documentation or baggage that prevents the Insured Person from commencing or continuing the Stay.
- Breakdown or accident to the vehicle owned by the Insured Person, or spouse thereof, impeding the commencement or continuation of the Stay.
- 15. Extension of employment contract
- 16. Unexpected call for surgical intervention.
- 17. Mandatory employment transfer, for a period of relocation exceeding three months.
- 18. Miscarriage or complications to a pregnancy
- 19. Official declaration of a disaster area at the point of departure of the Insured Person.
- 20. Police detention of the Insured Person for non-criminal causes.
- 21. Summons for divorce proceedings.
- 22. Surrender of a child for adoption.
- 23. Summons for organ transplant.
- 24. Unexpected failure of the grant of visas without justification.
- 25. Award of official grants.
- 26. Any illness affecting insured persons of less than 2 years of age.
- 27. Summons for the submission and signature of official documents.
- 28. Declaration of insolvency proceedings against the company of the Insured Person.
- 29. Terrorism or natural disaster, provided that the foregoing occur within a maximum period of 30 days prior to the date anticipated for the commencement of the Stay and within a maximum distance of 30 km from the place of travel destination.



Europ Assistance, S.A. Sucursal en España

Madrid		
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#### **CANCELLATION COSTS**



# https://ea.eclaims.europ-assistance.com

Access the web page and register. Once You have done this, you will be able to create your claim for indemnity or the payment of expenses and track the status thereof.



This document is merely for information purposes and is not contractually binding. The General Terms and Conditions are held by the Policyholder.