



# CERTIFICATE

## POLICY 3R9: CANCELLATION OF STAY. - INCLUSIVE INSURANCE

**POLICYHOLDER:** Hispania Short Rentals S.L.

**IDENTITY C.I.F.:** B93567170

**REGISTERED ADDRESS:** Plaza Villa de Castelldefels, 1, Entreplanta, oficina 4 bis, 29006 Málaga

### COVERAGES

#### CANCELLATION COVER

Cancellation of stay .....	Total limit for the booking
- Maximum.	€ 60.000

The causes of cancellation leading to the application of this provision must necessarily impede the Stay on the dates purchased

#### For health reasons:

1. Serious Illness, Bodily Injury or Death of:
  - You
  - an immediate or second-degree family member or relative
  - the person caring for Your children of less than 14 years of age or disabled persons in Your charge
  - Your professional substitute
2. Death of a relative of yours of third-degree kinship.
3. In the event that You are unexpectedly summoned for surgical intervention.
4. In the event that You suffer complications with pregnancy or suffer a miscarriage.
5. In the event that You are summoned for an organ transplant.
6. In the event that the child or sibling of yours of less than two years of age becomes ill and is covered under this insurance.

#### For legal reasons:

7. In the event that You are summoned to appear as a party or witness in court or as a jury member.
8. In the event that You are called to serve at an election polling station.
9. In the event that You are detained by the police (provided that this is not for a criminal offence).
10. In the event that You are summoned for procedures relating to Your divorce.
11. In the event that You are to be given a child in adoption on the anticipated dates for stay in tourist accommodation.
12. In the event that You are refused a visa by the Consulate without justified grounds.
13. In the event that You are summoned by an official body in order to sign any document in person.



**For employment reasons:**

- 14. In the event that You are dismissed from Your employment. This dismissal must not be disciplinary.
- 15. Commencement of employment in a new company in which You had not been engaged during the previous six months. In the event that You are employed by a temporary employment agency, We consider the companies in which You have worked rather than the agency itself.
- 16. In the event that You are required to attend official public sector exams on the dates of Travel.
- 17. In the event that Your employment contract is extended.
- 18. In the event that You are forcibly transferred in Your work, requiring a change of residence.

**Due to extraordinary circumstances:**

- 19. Severe damage to Your residence (main or secondary) or professional premises. (where Your presence is essential). We consider severe damage to be that produced by a fire, explosion, flooding, Theft or natural forces.
- 20. In the event that You are unable to commence Travel due to acts of air, land or maritime piracy at any point on the route.
- 21. In the event that the Authorities officially declare a "disaster area" in the place where stay in tourist accommodation
- 22. In the event of an act of terrorism or a natural Disaster at the destination. This must occur within the 30 days prior to the date of commencement of stay in tourist accommodation. The aforementioned must likewise occur within a distance of less than 30 km from the destination.
- 23. In the event that Your company is declared insolvent.

**Other grounds:**

- 24. In the event that Your income tax declaration is challenged by the Inland Revenue (Ministerio of Hacienda) for an amount exceeding 600 Euro.
- 25. In the event that You cancel the stay in tourist accommodation due to winning similar travel in a public prize draw witnessed by a notary.
- 26. In the event that Your documentation or baggage is stolen immediately prior to Travel, rendering the commencement thereof impossible.
- 27. In the event that Your vehicle or that of Your spouse suffers a breakdown or accident and Travel becomes impossible due to the fact that the repair cost exceeds €600.
- 28. In the event that You are awarded an official scholarship that coincides with Your Travel dates.

Europ Assistance, S.A.  
Sucursal en España

Madrid 1 January 2024

**COVID-19 shall be considered as an illness covered under the policy**

**This document is merely for information purposes and is not contractually binding.  
The General Terms and Conditions are held by the Policyholder.**

**CANCELLATION COSTS**



<https://ea.eclaims.europ-assistance.com>

**Access the web page and register. Once You have done this, you will be able to create your claim for indemnity or the payment of expenses and track the status thereof.**



**Europ Assistance S.A. Sucursal en España**

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